GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2230
ANSWERED ON:14.03.2007
PROBLEM OF CALL CONGESTION
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether there is a problem of call congestion on inter-connection of mobile service providers in some regions of the country;

(b) if so, the names of the States where the telecommunication system is the most affected by this problem;

(c) whether any State-wise assessment has been made with regard to the percentage of call congestion;

(d) if so, the details thereof;

(e) whether Telecom Regulatory Authority of India (TRAI) is monitoring/proposes to monitor the problem of congestion on monthly basis, State-wise; and

(f) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (f) Telecom Regulatory Authority of India (TRAI) has been monitoring the Point of Interconnection

(POI) congestion between service providers through monthly reports received from service providers on the license service area/circle wise basis. As per Network/POI congestion report for the months of October-Decembers, 2006, the states which are more affected due to POI congestion, are Bihar, Assam, Rajasthan, Madhya pradesh, North East, West Bengal, Uttar Pradesh (East), Orissa, Gujarat, Karnataka, Andhra Pradesh and Jammu & Kashmir.

During the period October-December, 2006, the overall performance has improved except in Karnataka, Andhra Pradesh, Haryana, Kerala and Tamilnadu circles where the number of POIs having congestion has increased. The report also shows that congestion exists between various operators' network.